

A matter of trust? – How to make a HEI crisis-proof

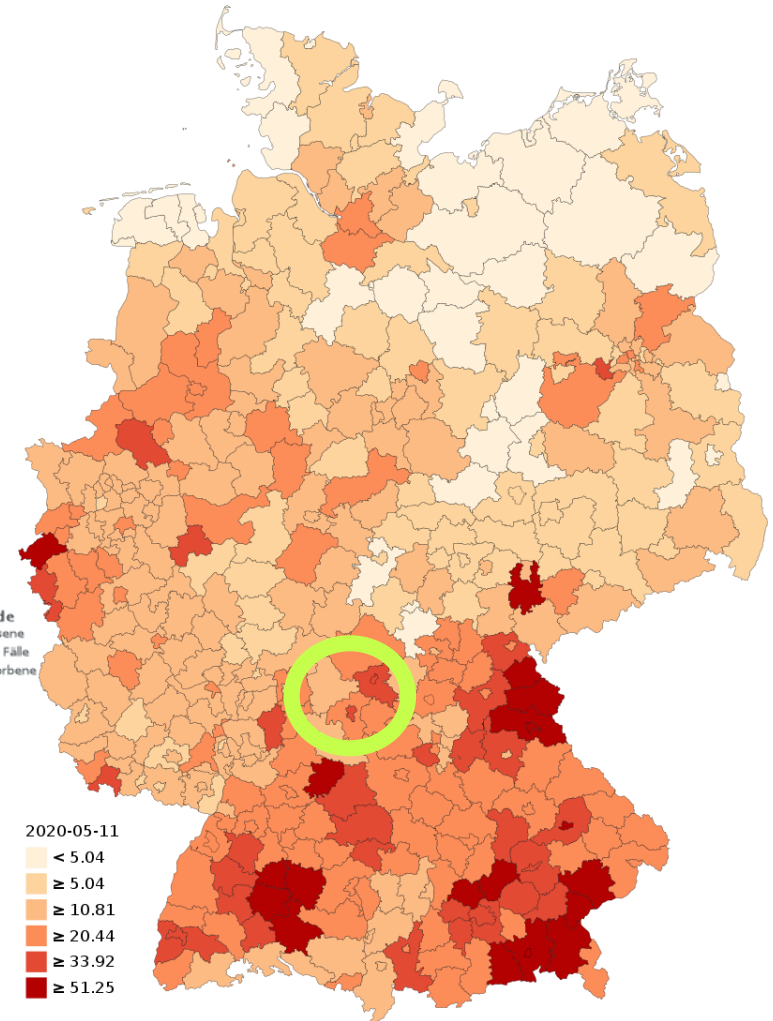
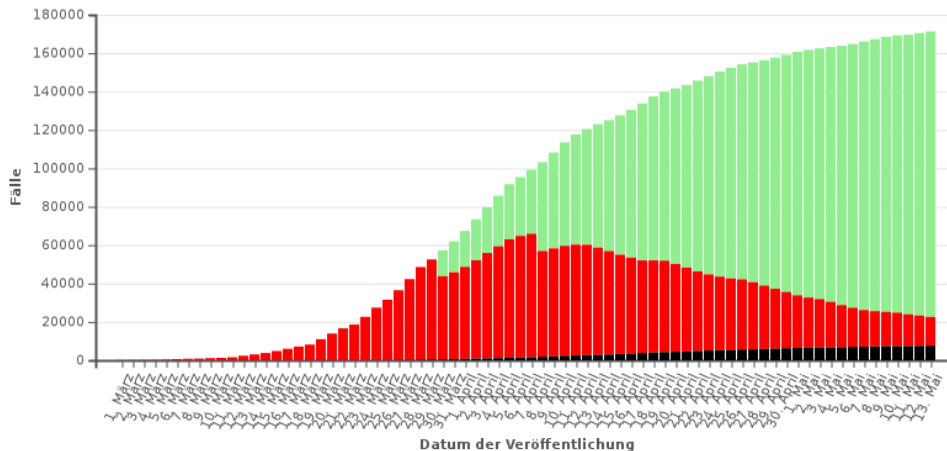
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Spotlight: Covid-19 in Germany

Facts and Figures	13.05.2020
Reported Infections	171.542
Reported Fatalities	7.669
Realized Tests	ca. 2.8 Mio.
Persons in ICU	1.465



How to make a HEI crisis-proof

Health and safety
measures

Continuity of
operational services

FHWS facts and figures	
Students	9.159
Professors	217
Staff	408
	9.784

Step 1: listen

- Increasing uneasiness amongst members of FHWS during the last week of February
- 3 major events to increase anxiety:
 - End of Carneval-season
 - End of Winter holidays
 - Arrival of Incoming Exchange Students (China, Italy)
- Official statements of health authorities and the Bavarian State Ministry

There is a need to get prepared for... something!

Step 2: get prepared

What do we have to achieve?

No infected person shall enter the university's premises

No one shall get infected inside the university's premises

Secure the continuity of operational services

Whose expertise is needed to achieve the goals?

Head of Crisis Management Team

Chancellor – **Head of Administration**

Head of Center of Applied **Research**

Vice President **Teaching**

Representative of the **Deans**

Head of **Internationalization**

Head of **IT Services**

Head of **Communications**

Students' Representative

Representative of the **Staff Council**

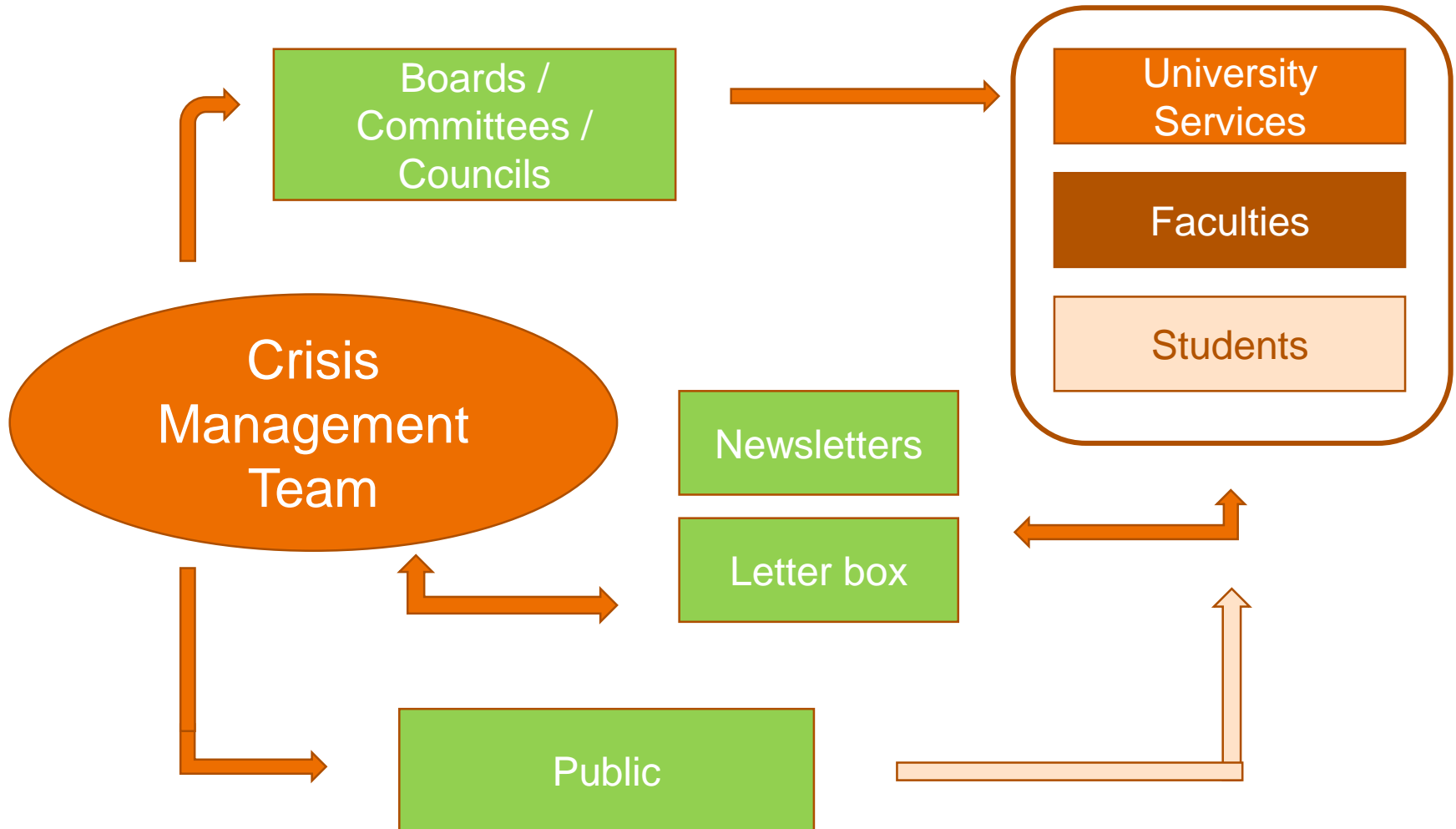
Step 3: analyse

- Personnel
 - Are there any infected persons?
 - Does someone needs to be released from work?
 - Whose work can be done from home?
- Tasks
 - Which are the major tasks whose continuity needs to be guaranteed in case of infected staff members?
 - How to rearrange all tasks to secure the service of the International Office?
- Third Party Projects
 - When does the crisis start to „damage“ Third Party Projects?
 - Is there a threat for the working contracts?
- Budget
 - Does budget need to be reallocated?

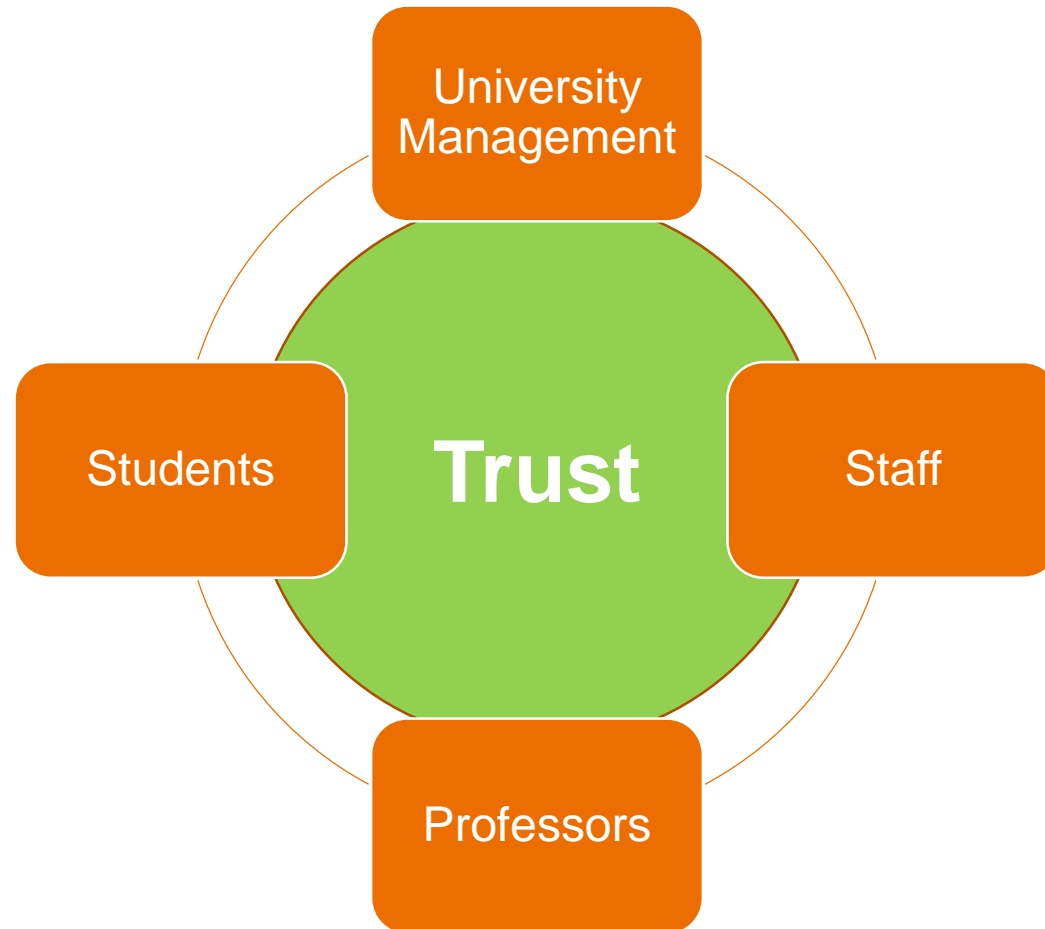
Step 4: act

Date	Measures
28.02.20	Prohibition of entering university's premises for people returning from risk areas, revocation of granted travel and field trip authorizations to risk areas
	Publication of general hygiene rules
13.03.20	Postponement of lecture period
15.03.20	Directive to work from home and to avoid face-to-face contact with the customer (shut-down of services, e.g. library), prohibition of business trips
22.03.20	Reorganisation of lecture period: digital semester
	Prohibition of entering university's premises except for operational duties
17.04.20	Directive to wear face masks
	Installation of „One-way-Corridors“ to avoid physical contact: requirement to reopen services
	Installation of dividing walls on counters and between desks to avoid droplet infections

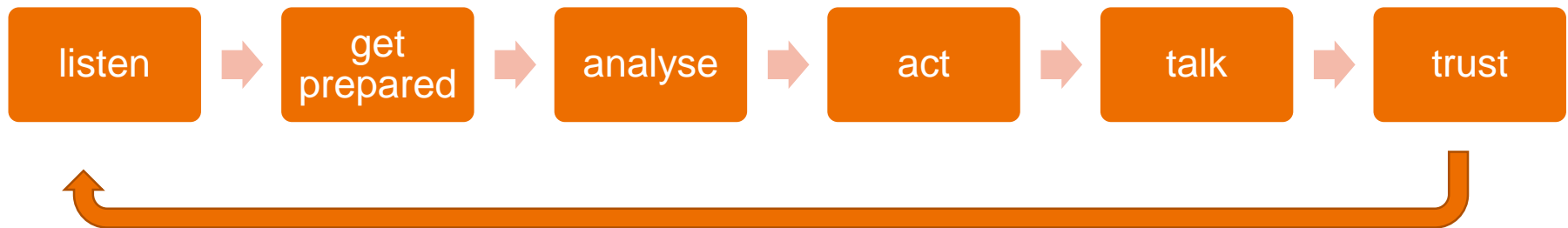
Step 5: talk



Step 6: trust



A matter of trust?



	Numbers	Reported Infections
Students	9.159	3
Professors	217	0
Staff	408	0
	9.784	3

Contact



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